



REALTIMME IT Consultancy Pte Ltd

UEN Business No: 201132092K

Mailing Address : My Mail Box 884161 Singapore 919191

URL : www.realtimme.com Tel : +65 8148 8824 WhatsApp Support : +65 8376 2989

Email : sales@realtimme.net support@realtimme.net billing_team@realtimme.net

Our Vision : *We Start with you...We grow with you*

QUOTATION

To whom it may concern

Reference No : **Online Quotation Premium**
 Quotation Date : 01-Jan-2024
 Sales Rep : ONLINE
 Email :

Attn. :

Remark : Validity : Unittl 31st Dec 2024

ITEM	DESCRIPTION	QTY	U / PRICE	DISC.	AMOUNT
1	1.1 Subscription fee for REALTIMME Cloud Software as a service - Premium Plan 1.2 Twelve (12) month contract, subscription based. (See item 5.16) 1.3 Base Currency : SGD (Please advise if otherwise) 1.4 Price Guarantee: 3 years from date of 1st year subscription or price revision, (See 5.16) 1.5 Two (2) user plan (More user each @ \$300 or prevailing price, please ask for quote) 1.6 Effective date: From 01 / XX / 2024 to 31 / 12 / 2025 (See item 5.19)	1 COMPANY	900.00		900.00
2	2.1 << Accounts Module (Multi currency)>> - A/c Setup: Chart of A/c, Customer/ Supplier master, fin period - A/c Receivable (AR): Sales Journal / Receipt / Credit Note / Debit Note - A/c Payable (AP): Purchase Journal / Payment/ Credit Note / Debit Note - Fixed Asset Register up to 50 active FA - General Ledger (GL): GL Journal, GL Receipt / Payment, Bank reconciliation - Revaluation module for foreign currencies in AR / AP/ GL - Standard reports 2.2<<Billings Module >>, - c/w inventory, sales and purchase management (Multi Currency) - Stock master, customer price list, supplier price list setting, finished goods setting - Stock Entry: Stock Journal, please consult for multiple warehouse) - Periodic method to calculate cost of goods sold. - Sales Entry: Quotation, Sales Order; Delivery Order; Tax Invoice, Returned In - Purchase Entry: Purchase Order; Goods received, Supplier Invoice, returned out - Standard document format 2.3 Standard features and functions, as is, no customisation. (See 5.13) - Daily auto- backup system maintenance from 2359 hr in data centre (See 4.05) - Online help file with selected training videos - Run on Microsoft Window10 and above only. Mac user please consult	1 COMPANY			

Note : You are to read item 2 to 5 carefully and if you do not agree to any clause herein in full, you can reject this invoice by way of returning an email reply of your cancellation of this subscription. (See 5.19)

Page Total : 900.00

- Bank Transfer to **OCBC 641-156-682-001** payable to : **REALTIMME IT Consultancy Pte Ltd**
- A cheque processing fee of \$0.80 shall apply
- By making part or full payment to this quotation is proof of acceptance of this quotation.
- This is a computer generated document, no signature is required.



Prepared By : HP



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3	<p>3.1 System come with standard print format for</p> <ul style="list-style-type: none"> - Quotation, DO, Invoice, PO, returned notes - See https://realtimme.com.sg/document-format-sample-gallery/ - Any modification or subsequent change request, charges shall apply (see below) <p>3.2 Optional : Custom design document formats with company logo</p> <ul style="list-style-type: none"> - One time update @ SGD 90 per document - 30 days from 1st delivery of user acceptance test (UAT) - Subsequent change request i@ SGD 40.00 per document - For Customer Quotation, Delivery order, Invoice, Credit Note, Statement of accounts , Purchase order, etc <p>Note :</p> <p>3.3. Format design is not customisation of software For change of existing format design, a fee of \$40 shall be applicable. Please ask for a separate quote.</p> <p>3.4 Your hardware from time to time, may not be compatible or out-dated to print properly, charges may apply to separately trouble shoot or resolve the issue.</p>	1	DOC		
4	<p>Terms and Conditions 4.01 to 4.08 ; 5.09 to 5.21 and 6.22</p> <p>The subscriber, (also referred to as you / your) acknowledged to Realtimme IT Consultancy Pte Ltd (Also referred to as Realtimme / we / our / us) that or to:</p> <p>4.01. You had relied on your own skill and judgement in deciding to confirm this subscription and assume all responsibilities for the selection of the software or hardware as appropriate to achieve the results intended by you.</p> <p>4.02. The first point of contact is the email account holder that this document is addressed to. Any change must inform us,</p> <p>4.03. Be entirely responsible for maintaining the confidentiality of your users' id and password, rights and accesses settings, as well as the security of your network.</p> <p>4.04. Agree to defend and indemnify Realtimme from and against any claims arising from your failure to secure all necessary consents and / or approvals.</p> <p>4.05. It is your primary responsibility to print the necessary ledgers or reports to pdf or excel format, that is deemed important to your organisation, on a regular basis, to act as a hard copy backup. Realtimme daily database backup forms a secondary contingency only.</p>				

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	4.06. We reserve the rights not to investigate transactions for errors or omissions of more than 365 days from date of reporting.				
	4.07. You allow our support staff to login and access your data on a "need to" basis to understand client's support related query.				
	4.08. You are solely responsible for resolving disputes regarding ownership or access to your company data, including those involving any current or former owners, co-owners, employees or contractors of your business. We have no obligation whatsoever to resolve or intervene in such disputes.				
5	5.09. The system is not bug free nor error free and you will feedback to us for an update or clarification. No losses or damage due to the reported bug or error, shall be claimed against us.				
	5.10. By subscribing to the selected plan, you agreed to be bound by the Terms of services in the Realtimme website.				
	5.11. All fees and prices are charged in Singapore dollars.				
	5.12. Charges and service fee are at prevailing price which is subject to change without notice.				
	5.13. Product features and functions are provided as is and as available (standard package). For customisation, please ask for a separate quote.				
	5.14. Support hours: Monday to Friday 1000hrs to 1700hrs, Weekend or off office hours please email or WhatsApp				
	5.15. Strictly no verbal commitments, unless followed by a written confirmation, shall not be binding to both parties.				
	5.16. Subscription fee as per price indicated (See 1.1), Any revision of fee will be advised via email 30 days before the next billing.				
	5.17. Service may be interrupted on accounts due to non payment. Reinstatement fee will be charged @SGD100 within one month from due date. (See 1.5)				
	5.18 Your company data will be permanently purged 60 days from invoice date if non payment (See 4.05).				
	5.19. All cessation of service by any party must be 30 days advance notice, in writing. (See 1.5 and 1.7) No refund or pro-rata of this invoice amount for any unused service for early termination (Note: You can pay SGD 50 per year to store your data in our storage space for print or access only)				
	5.20. Realtimme do not sign NDAs. Our reputation resides on Realtimme's professionalism and ability to maintain the trust of business owners with whom Realtimme work with. Realtimme will take extra care to maintain confidentiality in the client's data.				
	5.21 Reports are designed based on best practices and recommended use only				
6	6.22 For Personal Data Protection Act purposes, Realtimme do not act as your data intermediary to process or have access to personal data you may keep in the system.				
	*****Last item*****				

SGD (Nine Hundred only)

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