REALTIMME IT Consultancy Pte Ltd
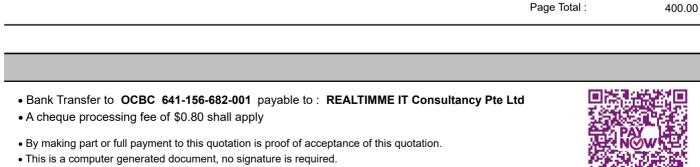
Mailing Address : My Mail Box 884161 Singapore 919191

URL : www.realtimme.com   Tel : +65 8148 8824   WhatsApp Support : +65 8376 2989

Email : sales@realtimme.net   support@realtimme.net   billing_team@realtimme.net

Our Vision : *We Start with you...We grow with you*

UEN Business No: 201132092K

QUOTATION

To whom it may concern

Reference No	: **Online Quotation Basic**
Quotation Date	: 01-Jan-2024
Sales Rep	: ONLINE
Email	:

Attn. :

Remark	: Validity : Until 31st Dec 2024

ITEM	DESCRIPTION	QTY		U / PRICE	DISC.	AMOUNT
1	1.1 Subscription fee for REALTIMME Cloud Software as a service - Basic Plan 1.2 Twelve (12) month contract, subscription based. (See item 5.16) 1.3 Base Currency : SGD (Please advise if otherwise) 1.4 Price Guarantee: 3 years from date of 1st year subscription or price revision, (See 5.16) 1.5 Two (2) user plan (More user each @ $100 or prevailing price, please ask for quote) 1.6 Effective start date: 01 / XX / 2024 to end date :31 / XX / 2025 (See item 5.18)	1	COMPANY	400.00		400.00
2	2.1 << Accounts Module (Multi currency)>> - A/c Setup: Chart of A/c, Customer/ Supplier master, fin period - A/c Receivable (AR): Sales Journal / Receipt / Credit Note / Debit Note - A/c Payable (AP): Purchase Journal / Payment/ Credit Note / Debit Note - Fixed Asset Register up to 50 active FA - General Ledger (GL): GL Journal, GL Receipt / Payment, Bank reconciliation - Revaluation module for foreign currencies in AR / AP/ GL - Standard reports 2.2 Standard features and functions, as is, no customisation. (See 5.13) - Daily auto- backup system maintenance from 2359 hr in data centre (See 4.05) - Self-help online download and installation and training. (Please refer to support) - Run on Wins10 and above operating system only. Mac user please consult	1	COMPANY			
3	System come with standard print format for - Service invoice, payment voucher, statement of accounts etc. - Any modification or subsequent change request, charges shall apply (see below) Optional : Custom design document formats with company logo - One time update @ SGD 90 per document - 30 days from 1st delivery of user acceptance test (UAT) - Subsequent change request i@ SGD 40.00 per document Note : 3.1. Format design is not customisation of software	1	DOC			

	Page Total :	400.00

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ITEM	DESCRIPTION	QTY	U / PRICE	DISC.	AMOUNT
	For change of existing format design, a fee of $60 shall apply. Please ask for a separate quote.				
	3.2. Your hardware from time to time, may not be compatible or out-dated to print properly, charges may apply to separately trouble shoot or resolve the issue.				
4	Terms and Conditions numbered 4.01 to 4.08 ; 5.09 to 5.21 and 6.22				
	The subscriber, (also referred to as you / your) acknowledged to Realtimme IT Consultancy Pte Ltd				
	(Also referred to as Realtimme / we / our / us) that or to:				
	4.01. You had relied on your own skill and judgement in deciding to confirm this subscription and assume all responsibilities for the selection of the software or hardware as appropriate to achieve the results intended by you.				
	4.02. The first point of contact is the email account holder that this document is addressed to. Any change must inform us,				
	4.03. Be entirely responsible for maintaining the confidentiality of your users' id and password, rights and accesses settings, as well as the security of your network.				
	4.04. Agree to defend and indemnify Realtimme from and against any claims arising from your failure to secure all necessary consents and / or approvals.				
	4.05. It is your primary responsibility to print the necessary ledgers or reports to pdf or excel format, that is deemed important to your organisation, on a regular basis, to act as a hard copy backup. Realtimme daily database backup forms a secondary contingency only.				
	4.06. We reserve the rights not to investigate transactions for errors or omissions of more than 365 days from date of reporting.				
	4.07. You allow our support staff to login and access your data on a "need to" basis to understand client's support related query.				
	4.08. You are solely responsible for resolving disputes regarding ownership or access to your company data, including those involving any current or former owners, co-owners, employees or contractors of your business. We have no obligation whatsoever to resolve or intervene in such disputes.				
5	5.09. The system is not bug free nor error free and you will feedback to us for an update or clarification. No losses or damage due to the reported bug or error, shall be claimed against us.				
	5.10. By subscribing to the selected plan, you agreed to be bound by the Terms of services in the Realtimme website.				
	5.11. All fees and prices are charged in Singapore dollars.				
	5.12. Charges and service fee are at prevailing price which is subject to change without notice.				
	5.13. Product features and functions are provided as is and as available (standard package). For customisation, please ask for a separate quote.				

Page Total : 400.00

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	5.14. Support hours: Monday to Friday 1000hrs to 1700hrs, Weekend or off office hours please email or WhatsApp				
	5.15. Strictly no verbal commitments, unless followed by a written confirmation, shall not be binding to both parties.				
	5.16. Subscription fee as per price indicated (See 1.1), Any revision of fee will be advised via email 30 days before the next billing.				
	5.17. Service may be interrupted on accounts due to non payment. Reinstatement fee will be charged @SGD100 within one month after the start date. (See 1.6)				
	5.18 Your company data will be permanently purged 60 days from invoice date if non payment (See 4.05).				
	5.19. No refund or pro-rata of this invoice amount for any unused service for early termination (Note: You can pay SGD120 per year to store your data in our storage space for print or access only)				
	5.20. Realtimme do not sign NDAs. Our reputation resides on Realtimme's professionalism and ability to maintain the trust of business owners with whom Realtimme work with. Realtimme will take extra care to maintain confidentiality in the client's data.				
	5.21 Reports are designed based on best practices and recommended use only				
6	6.22 For Personal Data Protection Act purposes, Realtimme do not act as your data intermediary to process or have access to personal data you may keep in the system. See https://mcst-software.com/pdpa/				

****************Last item****************

SGD (Four Hundred only)	

Page Total : 400.00

Total : SGD 400.00

- Bank Transfer to **OCBC 641-156-682-001** payable to : **REALTIMME IT Consultancy Pte Ltd**
- A cheque processing fee of $0.80 shall apply

- By making part or full payment to this quotation is proof of acceptance of this quotation.
- This is a computer generated document, no signature is required.

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